## Mayor/Council Retreat Priorities

**January 2023**

### Homelessness
- Low Barrier Shelter
- Tulsa Housing Challenge
- Complete 3H Task Force and implement recommendations
- Evaluate internal processes for affordable housing development

### Customer Service
- Create a citizen contact position
- Identify two-way customer communication solutions to reduce language, location and access barriers
- Improve customer feedback loop
- Website Enhancements, short- and long-term goals
- Increase public access to data

### City Experience
- Establish framework for Department of City Experience Strategy with measurable outcomes to improve Quality of Life to include:
  - Animal Welfare
  - Access to Services
  - Improved urban planning
- Emphasized focus on specific corridors:
  - Kirkpatrick Heights, 61st and Peoria, 71st Corridor, and Dawson

### Habitability
- Fund, implement, and establish protocols for proactive code enforcement in multi-family complexes
- Clarify habitability standards by amending existing ordinances

### Employee Recruitment, Retention & Compensation
- Understand current state of vacancies
- High vacancy departments develop recruitment strategies with budgetary impacts
- Tulsa Police staffing

### Capital Programs
- Inventory capital needs
- Reorganization to maximize efficiencies and competition
- Confirm consulting needs